

## IMS-F1 INTEGRATED MANAGEMENT SYSTEM NOTICE

**SCOPE:** The design and delivery of innovative patient support programmes, incorporating both digital solutions and offline products and services. Headquartered in the UK, but operating to deliver solutions for the healthcare sector globally, including Europe and the USA.

Operating within the digital health space, Partizan International is responsible for collecting, processing, and storing sensitive patient data.

The Integrated Management System (IMS), covering both Quality and Information Security, ensures regulatory compliance, mitigates data-related risks, and demonstrates a commitment to consistent quality, data protection, and continual improvement in line with ISO 9001:2015 and ISO 27001:2022 standards.

### **PARTIZAN INTERNATIONAL LTD QUALITY AND INFORMATION SECURITY POLICY IS:**

Partizan International provides specialist patient support programs providing leading solutions in accordance with

our clients' requirements. Our entire focus is on providing our customers with optimum solutions supported by excellent customer service, knowledge, and a commitment to security and compliance.

We embrace a philosophy of side by side engagement, where we commit ourselves to gaining deeper insight and understanding of patients, carers, and clients. Our dedication to quality stems from our unwavering commitment to patient empowerment and providing tailored solutions that address both our patients' and clients' unique needs.

The business is set up to comply with all applicable legal and regulatory requirements and we strive to continually improve customer satisfaction using our ISO 9001 Quality Management System and to safeguard data integrity, confidentiality, and availability through mitigating security risks and ensuring compliance with industry regulations using our ISO 27001 Quality Management System.

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